



- Native Hotline
- English Hotline

Before contacting customer service, please check the product's user manual FAQ for solution to your problem.

When contacting customer service, please make sure to have on hand:

- UPS model and serial number
- Receipt / invoice / proof of purchase with date of purchase printed on it (for product's warranty)
- Details about the concern of your call (hardware / software)
- Complete list of the hardware connected to the UPS